



USAG Ansbach ODR Special Cancellation Policy

This trip requires a 100% non-refundable payment, 31 days prior to departure. Without the minimum number of fully paid participants 31 days prior to departure, this trip will be cancelled.

Cancellations 37 calendar days or more prior to trip departure: 75% refund of total trip price, or credit of 100% of total trip price applied to another trip.

Cancellations between 33-36 days prior to departure: 50% refund of total trip price, or credit of 75% of total trip price applied to another trip.

Cancellations 32 days prior to departure (or the last business day if the cut off day falls on the weekend): no refund is authorized.

If the customer is not present at the time of departure, no refund is authorized. A "No Show" is someone who paid for the trip/activity but did not call in advance to notify staff that they will not be participating.

Trips/activities, which incur an external expense, cannot be approved for a full refund in the case of cancellations due to Official Business or an emergency (i.e., hotel, contracted bus, tour guide, etc.)

Ansbach Outdoor Recreation recommends purchasing personal [travel insurance](#) from a licensed vendor for this trip.

Cancellations initiated by Ansbach Outdoor Recreation will be fully refunded.